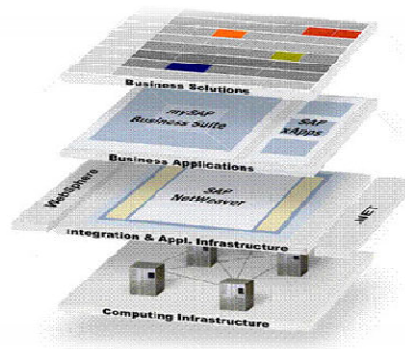


About NetWeaver

SAP NetWeaver is SAP's integrated technology platform and is the technical foundation for all SAP applications since the SAP Business Suite. SAP NetWeaver is marketed as a service-oriented application and integration platform. SAP NetWeaver provides the development and runtime environment for SAP applications and can be used for custom development and integration with other applications and systems. SAP NetWeaver is built using open standards and industry de facto standards and can be extended with, and interoperate with, technologies such as Microsoft .NET, Sun Java EE, and IBM WebSphere.



People Integration brings functionality and information to people. On the people level, end users will settle for nothing less than a seamless user experience (in spite of the growing system diversity) boundless collaboration functionality, and pervasive access.

Multi-Channel Access - With multi-channel access, you can connect to enterprise systems through voice mobile, or radio-frequency technology. Multi-channel access is delivered through Mobile Infrastructure.

Portal - This capability provides industry-leading portal technology that delivers unified, personalized, and role-based user access to your heterogeneous IT environment. Portal infrastructure is provided through SAP Enterprise Portal.

Collaboration - Collaboration promotes dynamic communication within permanent and ad hoc teams or communities -- including shared e-mail, calendars, threaded discussions, and document stores.

B. Information Integration

Information Integration makes both structured and unstructured information available in the enterprise in a consistent and accessible manner. Users demand ubiquitous access to information wherever it resides. That information must be served in a consistent manner and its integrity guaranteed.

Knowledge management - Knowledge management with user-centric services provides a single access point to SAP's content management system and third-party repositories with integrated search, taxonomy classification, content management, publishing, and related workflow processes.

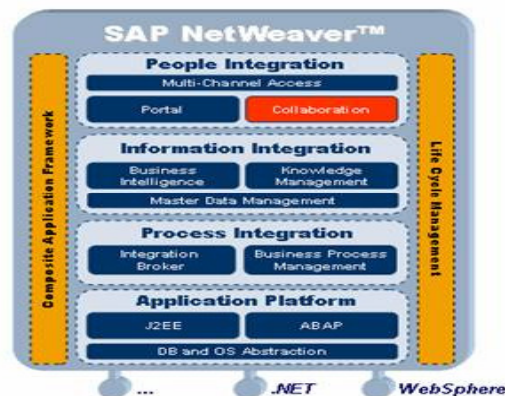
Knowledge Management (KM) is the umbrella term for the management of unstructured information that is, all kinds of documents. The knowledge management (KM) capability of the SAP Enterprise Portal (EP)

turns unstructured information into organizational knowledge - an essential function in this age of global e-business. The KM capability is powered by SAP NetWeaver.

Business intelligence - This capability enables you to integrate, analyze, and disseminate relevant and timely information. It is delivered through SAP Business Intelligence, which provides a robust suite of business intelligence tools to help you create and deploy customized, interactive reports and applications, supporting decisions at every level.

One of the core components of SAP NetWeaver is SAP Business Information Warehouse (SAP BW), which covers the following functional areas:

Master data management - This capability promotes information integrity across a business network in a heterogeneous IT environment. It enables the sharing of harmonized master data formerly trapped in multiple systems and ensures cross-system data consistency -- regardless of system location or vendor. This capability is delivered through SAP Master Data Management.



C. Process Integration

Process Integration enables business processes to run seamlessly across heterogeneous IT landscapes: The business processes that span systems and organizations have to be well orchestrated and offer high performance.

Integration Broker - This capability enables XML/SOAP-based communication between application components from various sources and vendors. It also enables you to define software components, interfaces, mappings, and content-based routing rules. This capability is delivered through SAP Exchange infrastructure.

Business Process Management - With business process management, you can model and drive processes in a dynamic IT environment. It allows you to combine underlying applications into adaptive, end-to-end processes spanning the entire value chain.

D. Application Platform

The application platform of SAP NetWeaver is the SAP Web Application Server. It provides a complete infrastructure to develop, deploy and run platform-independent, robust and scalable Web Services and business applications. To allow this flexibility, different technologies have been established.

J2EE - The standard of developing multi-tier enterprise application based on Java. This standard has been open community, including SAP, and has been driven forward by SUN Microsystems Inc.

ABAP - ABAP has been developed for business application programming. One of its essential application areas is the processing of data from the central database. Many of the functions required for this are included in the language content and do not have to be programmed in ABAP itself.

DB and OS Abstraction - platform-independence - there is huge business value in not being dependent on a specific platform.

E. Life-Cycle Management

Provides comprehensive technology for managing all stages of the software life cycle-from design, development, deployment, implementation, versioning, and testing through ongoing operations such as administration and change management.

F. Composite Application framework

Provides the development environment for building SAP® xApps™ composite applications. Contains the tools, methodology, rules, and patterns that allow SAP and its partners to develop SAP xApps composite applications efficiently, while taking advantage of all integration layers. In 2004 it will also be available for customers to build their own custom apps.



Globalnest SAP Offering

- Implementation
- Functional and Technical Support
- Rollouts
- Testing
- System and Data Migration
- Upgrade

